



Solar Energy Corporation of India Limited (A Government of India Enterprise)

1st Floor, D-3, Wing A, Religare Building, District Centre, Saket, New Delhi – 17

Notice Inviting Tender

For

Internet Connectivity Services

Tender No: SECI/C&P/IC/2017/05 Dated: 15/03/2017

Tender for Internet Connectivity



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Tender for Internet Connectivity



SECTION I

INTRODUCTION AND TENDER DETAILS

Tender for Internet Connectivity



SOLAR ENERGY CORPORATION OF INDIA LIMITED

(A Government of India Enterprise)



Tender No: SECI/C&P/IC/2017/05

Date: 15/03/2016

Solar Energy Corporation of India Limited (hereinafter called "SECI"), invites Techno Commercial & Price Bids from the eligible Internet Connectivity Service Providers/Bidders/Agencies to participate in the Notice Inviting Tender (NIT) for **"The Internet Connectivity Services at Solar Energy Corporation of India Limited, New Delhi"**

For the implementation of above mentioned work, Internet Connectivity Service Providers/Bidders/Agencies should submit their Technical Commercial & Price Bid proposals complete in all respect in separate sealed covers, super-scribed with "NIT for the Internet Connectivity Services at Solar Energy Corporation of India Limited, New Delhi & should sent to SECI office at the following address so as to reach on or before 14:30 Hrs on 07th April, 2017 positively to

Sh. Sandeep Kumar Rana Manager (C&P) Solar Energy Corporation of India Limited 1st floor, D-3Wing A, Religare Building District Centre, Saket, New Delhi – 110017 Telephone: 011 71989290, Extension 290 E mail: contracts@seci.co.in

Bidder shall submit the Tender proposal, complete in all respect as per the Bid Information sheet.

Bid documents which include Eligibility criteria, "Technical Specifications", various conditions of contract, formats, etc. can be downloaded from SECI website <u>www.seci.co.in</u>. Any amendment(s)/corrigendum/clarifications with respect to this Tender shall be uploaded on SECI website only. The Bidder should regularly follow up for any Amendment/Corrigendum/Clarification on the above website.

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DISCLAMIER:

- Though adequate care has been taken while preparing the Tender Document, the Bidders shall satisfy themselves that the document is complete in all respects. Intimation of any discrepancy shall be given to this office immediately. If no intimation is received from any Bidder within twenty (20) days from the date of notification of Tender/Issue of the Tender Documents, it shall be considered that the Tender Document is complete in all respects and has been received by the Bidder.
- 2. Solar Energy Corporation of India Limited (SECI) reserves the right to modify, amend or supplement this Tender Document including all formats and Annexures.
- 3. While this Tender has been prepared in good faith, neither SECI nor their employees or advisors make any representation or warranty, express or implied, or accept any responsibility or liability, whatsoever, in respect of any statements or omissions herein, or the accuracy, completeness or reliability of information, and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this Tender, even if any loss or damage is caused by any act or omission on their part.

Tender for Internet Connectivity



BID INFORMATION SHEET

NIT No. & Date	Tender No: SECI/C&P/IC/2017/05 Dated: 15/03/2017	
Broad Scope	Notice Inviting Tender for the Internet Connectivity Services at Solar Energy Corporation of India Limited, New Delhi	
Cost of Tender Document	Free of Cost	
Delivery & Installation Period	30 Days from the date of Notification of Award (NOA)	
Contract Validity	12 Months from the date of Notification of Award (NOA)	
Bid Processing Fee (non-refundable)	₹ 1000/- (Rs One Thousand only) plus Service Tax @ 15% Per Tender to be submitted in the form of Demand Draft / Banker's Cheque drawn in favour of " Solar Energy Corporation of India Limited, New Delhi " Payable at New Delhi. Bid Processing Fee is to be deposited along with the Tender document submission.	
Earnest Money Deposit	₹ 25,000/- (Rs Twenty-Five Thousand only) in the form of Demand Draft (DD)/Bankers Cheque drawn in favor of "Solar Energy Corporation of India", New Delhi Payable at New Delhi or in the form of Bank Guarantee as per the prescribed format (With a validity of 180 Days from the last due date of Bid Submission). EMD to be deposited along with the Tender document submission.	
Performance Security	Within 30 days from the issuance of the Notification of Award (NOA) from SECI, the successful Bidder shall furnish an unconditional and irrevocable Contract Performance Security. The Contract Performance Security shall be in the form of either Banker's Cheque or Demand Draft drawn in favour of "Solar Energy Corporation of India Limited, New Delhi" Payable at New Delhi or in the form of Bank Guarantee as per the prescribed format and shall be in the currency of the Contract. The value of the Performance Security shall be 10% of the total contract value (Supply + Installation Contract), BG validity of which should remain up to 90 days beyond the validity of the Contract/Defect Liability Period of the system	
Pre-Bid Meeting	Not Applicable	
Last date & Time of Submission of Bids	07/04/2017 up to 14:30 Hrs	
Opening of Techno	07/04/2017, 15:30 Hrs onwards	
Commercial Bids		
Opening of Financial Bids	To be intimated subsequent to the shortlisting of Techno Commercial Bids	

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Important Note:

 Prospective Bidder are requested to remain updated for any notices/amendments/clarifications etc. to the Tender Document at SECIs website at <u>www.seci.co.in</u>. No separate notifications will be issued for such notices/amendments/clarification etc. in the print media or individually. All the information related to this Tender Document shall be updated in the SECI website <u>www.seci.co.in</u> only

Tender for Internet Connectivity



1. INTRODUCTION

- 1.1 Solar Energy Corporation of India Limited (hereinafter called "SECI") is a Government of India Enterprise, under the administrative control of the Ministry of New & Renewable Energy (MNRE). One of the main objectives of the Company is to assist the Ministry and function as the implementing and facilitating arm of the Jawaharlal Nehru National Solar Mission (JNNSM) for development, promotion and commercialization of solar energy technologies in the country.
- 1.2 To cater the need of IT infrastructure & Internet connection, SECI intends to invite Techno Commercial & Price Bids from eligible Internet Connectivity Service Providers/Bidders/Agencies to participate in the Notice Inviting Tender (NIT) for "The Internet Connectivity Services at Solar Energy Corporation of India Limited, New Delhi"
- **1.3** The Bidder should be an OEM or authorized Dealers/ Channel partners/ Distributors of reputed brand having authorization for supply, installation and after sales support for Internet Connection facility.
- 1.4 The Bidders/Agencies are advised to read carefully all instructions and conditions appearing in this document and understand them fully. All information and documents required as per the Tender Document must be furnished. Failure to provide the information and/ or documents as required may render the Bid technically unacceptable. However, SECI may seek clarifications from the Bidders so as to ascertain the correctness of facts & documents as presented by the Bidder.
- **1.5** The Internet Connectivity Service Providers/Bidders/Agencies shall be deemed to have examined the Tender Document, to have obtained his own information in all matters whatsoever that might affect carrying out the works in line with the scope of work specified elsewhere in the document at the offered rates and to have satisfied himself to the sufficiency of his Bid. The Bidder shall be deemed to know the scope, nature and magnitude of the works and requirement of materials, equipment, tools and labour involved and as to what all works he has to complete in accordance with the Bid documents irrespective of any defects, omissions or errors that may be found in the Bid documents
 - **1.6** This is an open Tender for the eligible Internet Connectivity Service Providers/Bidders/Agencies who fulfil eligibility criteria laid down in the Tender documents. The Tenders for this contract will be considered only from those firms/ companies who meet the requisite eligibility criteria as mentioned in Eligibility Criteria at clause 1.3 under Section III.
- **1.7** The Bidder should be a body incorporated in India under the Companies Act, 1956, 2008 or 2013 including any amendment thereto, Government owned Enterprises, Limited Liability Partnership Firms or Proprietorship firms.
- 1.8 Any kind of Technical or Financial JV/Consortium is not allowed under this Tender Document
- **1.9** Canvassing or offer of an advantage or any other inducement by any person with a view to influencing acceptance of a Tender will be an offence under laws of India. Such action will result in the rejection of the Tender, in addition to other punitive measures



SECTION II

SCOPE OF WORK (SOW) AND TECHNICAL SPECIFICATIONS (TS)

Tender for Internet Connectivity



1. SCOPE OF WORK

1.1 ENTIRE SCOPE OF WORK (SOW) WOULD COMPRISE OF:

- **A.** Service Provider/Contractor needs to provide a dedicated 50 Mbps (1:1) internet bandwidth on annual basis, (Dedicated wired Internet Leased Line Uncompressed and unshared).
- **B.** The Internet (Bandwidth) links are to be commissioned at SECI Limited Corporate office at New Delhi.
- **C.** Service Provider/Contractor will ensure PoP level redundancy & Ring Topology to be used for connectivity.
- **D.** Service Provider/Contractor Will Provide a block of 8 Public IP's (IPV-4)
- **E.** The Service Provider/Contractor should furnish Internet Bandwidth Utilization/performance reports on a monthly basis.
- **F.** The installed system by the Service Provider/Contractor should be able to handle any size of attack and should also ensure that DDoS infra itself does not go down and become unavailable without any additional charges to SECI Limited.

1.2 SERVICE LEVEL:

- A. The Service Provider/Contractor should provide all operational, service & maintenance support for the entire period of contract (Inclusive of hardware part)
- B. The Service Provider/Contractor will provide an escalation matrix for the service management team
- C. The service provider/Contractor would ensure an uptime level of 99.9 %, downfall in which will attract contractual penalties as defined under the penalty clause of this Tender document
- D. Uptime shall be calculated as = (Total time Down time) X 100/ Total Time.
- E. Applicable penalty, if any, on account of uptime will be deducted from the Quarterly payments of the Service provider/Contractor
- F. The service provider/Contractor will be responsible for the comprehensive maintenance of the system from the respective connectivity provider for the entire period of contract.
- G. The Internet service provider will conduct Preventive maintenance once in a quarter for the better upkeep of the overall system. This schedule of the PM has to be adhered by the service provider/Contractor strictly
- H. The Internet services shall be provided 24 Hours & 07 days in a week for the entire period of the contract. The Turnaround Time (TAT) for attending the faults will be 04 (Four) hours from the time of reporting to the service provider/Contractor. The service provider/Contractor will rectify the faults within a maximum time frame of 24 hours failing which the service provider/Contractor will arrange for the temporary arrangements/replacements
- I. Any kind of Hardware/material support for the successful execution of the Internet connectivity services will not be into SECIs scope & Service provider/Contractor will have to provide all the required Hardware's like Router, Modem, PRI cards etc

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- J. SECI bears no responsibility for any damage to the Hardware/Software part of the entire system as the complete maintenance & running of the system is into the scope of the service provider/Contractor
- K. Working days: Seven days a week including Sundays & Holidays
- L. System Throughput: 100% non-blocking [symmetric]
- M. Helpdesk Support (with preferably trouble ticketing/toll free number): 24X7X365
- N. Performance Reports are to be submitted on Monthly basis
- O. Dedicated Account Management Team: Service provider should ensure A Single point of contact (SPOC) for the service requirements such as ordering, implementation, operations and billing, so as to smoothly execute the overall contract
- P. The ownership of the complete delivered & installed Hardware will stand with Service Provider only during the entire period of the contract.
- Q. The service provider will cover & ensure a comprehensive insurance for all the network hardware items installed in the premises of SECI Limited for the entire duration of the contract period against all risks

S. No.	Item Name	Particulars
1	Type of connectivity	1:1 Dedicated wired Internet Leased fibre Line Uncompressed and unshared. Last mile delivery on own fibre.
2	Capacity	Internet Lease Line: 50 Mbps (one connection)
3	Non-shared on exclusive basis	1: 1 Uncompressed and unshared
4	Uptime	99.9%
5	B/w guarantee	99 %
6	Public IP Pool	Minimum 8 IP (IPV-4) Address
7	Place of Supply & Installation	Solar Energy Corporation of India Limited 1st floor, D-3Wing A, Religare Building District Centre, Saket, New Delhi – 110017
8	Last Mile	Last mile connection on own Fibre

1.3 TECHNICAL SPECIFICATIONS:

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SECTION III

INSTRUCTION TO BIDDERS AND ELIGIBILITY CRITERIA

Tender for Internet Connectivity



1. Bid Information and Instructions to Bidders

1.1General

- (a) The Tender Document can be downloaded **free of cost** from SECI's official Website at <u>www.seci.co.in</u> from the date mentioned in the **Bid Information Sheet.**
- (b) Prospective Bidders interested to participate in the Bidding process are required to submit their Techno Commercial & Price Bid Proposals in response to this Tender Document along with a non-refundable Bid processing fee & Earnest Money deposit (EMD) as per the prescribed format also mentioned in the **Bid Information Sheet**. A Bidding Company will be only eligible to participate in the Bidding process on submission of Bid processing fee & EMD.
- (c) It may be noted that SECI will not pay any amount / expenses / charges / fees , regardless of the conduct or outcome of the Tendering process.

1.2 Bid Submission date

The Bidding methodology adopted for this Tender shall be a Single Stage Two envelop system i.e. The Bidders shall submit their Tender proposal (Both Techno-Commercial and Financial Bid at the same time in separate sealed envelopes) in line with this Tender Document. The last date for submission of Bids is as mentioned in the **Bid Information Sheet**. No Bids shall be accepted after the date and time mentioned above. Techno-Commercial Bids shall be opened for all the Bids submitted by the prospective Bidders. Financial Price Bids shall only be opened for the short listed & eligible Bidders based on Techno-Commercial Bid evaluation.

1.3 Minimum Eligibility Criteria

1.3.1 Technical Eligibility Criteria:

(i) The Internet Connectivity Service Providers/Bidders/Agencies must have completed at least 3 years of experience/operation in the field of supply, installation and support of Internet Connectivity Services including necessary Hardware supply covering Routers, OFC, Cables etc

(ii) The Bidder should be an Original Equipment Manufacturer (OEM), Company or authorized Dealers/ Channel partners/ Distributors of reputed brand having authorization for sales and after sales support for Internet Connectivity Services (enclose OEM certificate/letter specific for this Tender).

(iii) The Bidder should have successfully executed at least three contracts of similar nature (supply and installation of minimum Internet Connectivity Services in each respective contract) within the past three years as on the date of the Bid Submission.

1.3.2 Financial Eligibility Criteria:

The participating Internet Connectivity Service Providers/Bidders/Agencies should have a Minimum Average Annual Turnover of **Rs 1 Crs** for the last 3 financial years preceding the Bid Deadline. In case the audited annual accounts for the year 2015-16 are not available with the Bidder, Minimum Average Annual Turnover shall be considered for the average of its last three preceding years.

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Financial data for latest last three audited financial years has to be submitted by the Bidder in Format VII under Section VI of Forms & Formats of NIT along with audited balance sheets. The financial data in the prescribed format shall be certified by Chartered Accountant with his stamp and signature. In case audited balance sheet of the last financial year is not made available by the Bidder, he has to submit an affidavit certifying that 'the balance sheet has actually not been audited so far'.

1.4Documents to be signed and submitted by Bidders

In case of the Bid submission by a company/organization, the Bid shall be signed by the individual legally authorized person to enter into commitments on their behalf. Only one submission of response to Tender Document by each Bidder will be permitted.

The documents required under the Tender conditions for submission along with the Tender are listed at clause no 17 A of this Section. The Bidder/s are advised to examine the various conditions and submit necessary documents accordingly. In case of non-submission of any of the desired information, the Bid may be considered non-responsive and are liable to be rejected outright. However, SECI may seek clarifications for the queries thereof, so as to adjudge the facts & documents produced suitably.

1.4.1 Basic documents:

- 1. Bid Processing Fee and Earnest Money Deposit (EMD) as per the prescribed format as mentioned in the Bid Information Sheet
- 2. Power of Attorney in favor of the person to sign this Tender and represent his/her company for this contract.
- 3. Duly signed and stamped Tender Document (amendments if any, only on First & Last Page) by the Authorized signatory (**THIS TENDER DOCUMENT IS TO BE SENT ON MAIL ONLY**).
- 4. Detailed Document list to be submitted along with the Tender is Tabulated under clause 17 A of this Section

1.4.2 Documents in Support of Eligibility:

- 1. Copy of VAT/Sales Tax registration certificate, Service Tax Registration and Permanent Account No (PAN).
- 2. Self-attested copies of supply order and their respective completion certificates issued by clients for similar orders during last 3 years.
- 3. Certificate by Statutory Auditor / Practising Chartered Accountant of the Bidding Company in support of turnover along with audited copies of annual accounts for all the FYs in support of financial capability.
- 4. A copy of Authorization letters issued by each different OEM of proposed items in Technical Bid to Authorized Distributors/ Partners/ Dealers to participate in the Bid and for support to after sale service specific to Tender.



SECI reserves the right to verify/confirm all original documentary evidence submitted by the Bidder in support of above mentioned clauses of eligibility criteria.

2. Validity of the Response to Tender Document/ Bid Validity

The Bidder shall submit the response to Tender Document which shall remain valid up to one hundred and eighty (180) days from the date of opening of Tender ("Bid Validity"). SECI reserves the right to reject any response to Tender Document which does not meet the aforementioned validity requirement. SECI may solicit the Bidders' consent to an extension of the validity period of the Bid, if required. The request and the response shall be made in writing.

3. Selection of successful Bidder

After Bid opening, Techno-commercial Bids submitted by those Bidders who have furnished the processing fee and Earnest Money Deposit shall be evaluated by SECI on the basis of Minimum Eligibility Criteria. The evaluation of Bids shall be carried out as described in Section IV.

4. Earnest Money Deposit (EMD)

- (i) The Bidder shall be required to submit a sum as specified in the Bid Information Sheet as Earnest Money Deposit, for keeping the offer open till such date as might be specified in the Tender. Bids not accompanied with Earnest Money Deposit as provided in the Bid Information Sheet shall be summarily rejected. The Earnest Money Deposit will be having a validity of 180 days from the last Due date of Bid submission
- (ii) It shall be understood that the Tender Document has been issued to the Bidder and the Bidder is permitted to Bid in considerations of the stipulation on his/her part, that after submitting his/her Bid, he/she will not withdraw from his offer or modify the Price, terms and conditions thereof in a manner not acceptable to SECI.
- (iii) Should the Bidder fail to observe or comply with the said stipulation, the EMD amount shall be liable to be forfeited.
- (iv) The EMD of the successful Bidder will be returned after submission of Performance Security as defined in this Tender Document and obtaining confirmation thereof.
- (v) The EMD of the unsuccessful Bidders shall be returned to them within one month of the issue of Notification of Award (NOA) to the successful Bidder. However, no interest will be payable thereon.
- (vi) In case it is found that, the Bidder/s has furnished misleading/wrong or fraudulent information / documents or information furnished by them is not found to be true, the Earnest Money of the Bidder/s will be forfeited.
- (vii) In case the Bidder withdraws the Bid before financial Bid opening, then the EMD of the respective Bidder shall be forfeited.



5. Performance Security

- 5.1 Against this contract, within 30 days from the issuance of the Notification of Award (NOA) the successful Bidder shall furnish an unconditional and irrevocable Contract Performance Security. The Contract Performance Security shall be in the form of either Banker's Cheque or Demand Draft or Bank Guarantee and shall be in the currency of the Contract. The value of the Performance Security shall be 10% of the total Contract Value (i.e., total sum of all the supply contract & Installation/Service contract) and validity of which should remain up to 90 days beyond the validity of the Contract/Defect Liability Period of the system. The Contract Performance Security shall be towards faithful performance of the contractual obligations and performance of equipment.
- 5.2 Bank Guarantee towards Performance Security shall be from any Indian scheduled bank or a branch of an International Bank situated in India and registered with Reserve Bank of India as scheduled foreign bank in case of Indian Bidder as well as foreign Bidder. However, in case of Bank Guarantees from Banks other than the Nationalized Indian banks as mentioned in the list of Banks under Format XI the Bank must be a commercial Bank having net worth in excess of INR 100 Crores and a declaration to this effect should be made by such commercial bank either in the Bank Guarantee itself or separately on its letterhead. This Bank Guarantee shall be valid for a period of 90 days beyond the Contract validity period/Defect Liability Period as specified in the Tender Document.
- 5.3 The Performance Security may also be submitted in the form of 'crossed payee accounts only' Demand Draft/ Banker's Cheque in favour of "Solar Energy Corporation of India Limited, New Delhi" payable at New Delhi, India. The Demand Draft/ Banker's Cheque shall be from any Indian scheduled bank or a branch of an International Bank situated in India and registered with Reserve Bank of India as scheduled foreign bank in case of Indian Bidder as well as foreign Bidder. However, in case of Demand Draft/ Banker's Cheque from Banks other than the Nationalized Indian banks as mentioned in the list of Banks under Format XI the Bank must be a commercial Bank having net worth in excess of INR 100 Crores and a declaration to this effect should be made by such commercial bank separately on its letterhead. This Demand Draft/ Banker's Cheque shall be valid for a period of 90 days beyond the Contract validity Period/Defect Liability Period as specified under the Tender Document.
- **5.4** Failure of the successful Bidder to comply with the requirements of this article shall constitute sufficient grounds for the annulment of the award and forfeiture of the Earnest Money Deposit (EMD).
- **5.5** The Performance Security has to cover the entire contract value including extra works/ services also. As long as the Performance Security submitted at the time of award takes care the extra works/ services executed and total executed value are within the awarded contract price, there is no need for additional Contract Performance Security. As soon as the total executed value is likely to burst the ceiling of awarded contract price, the contractor should furnish additional Performance Security.
- 5.6 Further, any delay beyond 30 days shall attract interest @ 1.25% per month on the total Performance Security amount, calculated on pro-rata basis accordingly. Employer at its sole discretion may cancel the allocated capacity/Contract & forfeit 100% of Earnest Money Deposit (EMD), in case Performance Security is not submitted within 60 days from issuance of Notification of Award(NOA). However, total project completion period shall remain same. Part Security shall not be accepted.

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6. Structuring of Bid Selection Process

A single stage Two envelop system has been envisaged under this Tender Document i.e. Bidders have to submit both Techno-commercial and Financial Bids together in response to this Tender Document in separate sealed envelopes in Offline mode in Hard copies only. as given in the Tender Document. Bids not accompanied without Bid Processing fee & Earnest Money Deposit **(EMD)** will be summarily rejected. In the first stage, Techno-commercial Bids shall be evaluated as per Minimum Eligibility Criteria and acceptability of technical specification for the Services of the Internet Connectivity and the list of short listed Bidders shall be evaluated.

In the second stage, Financial Bids submitted by the short-listed Bidders shall be evaluated in which the lowest (L1) Bid for the complete scope of Work will be considered as a successful Bidder. L1 Price Bid would be ascertained considering all applicable exemptions & Cenvatable components on Excise Duty & Service Tax etc, if applicable.

7. Financial Bid

- i) The prices quoted in the financial Bid should be without any conditions.
- ii) The price Bid must be filled in completely, without any error, erasures or alterations as per the specified format given in Format V, Section VI
- iii) The prices should be mentioned in Indian Rupees only in clearly readable format without any overwriting.
- iv) The Financial Bid shall be on a fixed price basis and, no price variation on any account shall be considered. Bids having price variation at later stages will be summarily rejected.
- v) Price quotation accompanied by vague and conditional expression such as "subject to immediate acceptance", "subject to confirmation before sales", etc. will be treated as being at variance and shall be liable for rejection.
- vi) The envelop consisting of Financial Offer shall be marked as "Envelope II Financial Bid"
- vii) Prices quoted will be firm for the entire period of Contract.
- viii) It is the responsibility of the Bidder to clearly identify all costs associated with any item or series of items in this Tender Document and submit the total cost in the financial Bid.
- ix) The financial Bid should include incidental charges and customization charges if any.
- x) The Bidder shall ensure that there is no discrepancy in the rates mentioned in figures and words. In case of any discrepancy, the unit rate mentioned in the words shall be taken as final and binding.
- xi) In the event of arithmetic calculation mistake, the individual price in words shall be considered for calculation.
- xii) The Bidder must fill and submit the rates as per instructions given above. If the Bidder does not quote a price/rate for any item in the Form of Bid, his Tender may be summarily rejected.

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8. Non-Transferable Bid

Neither the contract nor any rights granted under the contract may be sold, leased/sublet, assigned, or otherwise transferred, in whole or in part, by the vendor and any such attempted sale, lease, assignment or otherwise transfer shall be void and of no effect. The vendor shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required of the vendor under the contract.

9. Deviations

The Bidder should clearly read and understand all the terms and conditions, specifications, etc. mentioned in the original Tender documents. If the Bidder has any observations, the same may be indicated in his forwarding letter along with the Bid. Bidders are advised not to make any corrections, additions or alterations in the original Tender documents. If this condition is not complied with, Tender is liable to be rejected.

10. Deadline for submission of Bid

The Bids duly filled must be received by SECI at the address specified not later than the date and time mentioned in the "**Bid Information Sheet**". Bids received later than the deadline prescribed for submission of Tender by SECI will be summarily rejected.

11. Withdrawal of Bid

No Tender can be withdrawn after submission and during Tender validity period. Submission of a Tender by a Bidder implies that he had read all the Tender documents including amendments if any, visited the site and has made himself aware of the scope and specifications of the job to be done, local conditions and other factors having any bearing on the required job.

12. Clarification of the Bid

To assist the examination, evaluation and comparison of the Tenders, SECI may at his discretion ask the Bidders for any clarifications as considered essential. All such correspondence shall be in writing and no change in price or substance of the Tender shall be either sought or permitted. Above clarification and their response shall form part of the Tender and shall be binding on the Bidder.

13. Examination of the Bids

SECI shall determine whether each Bid is of acceptable quality, is generally complete and is substantially responsive to the Bidding documents. For purposes of this determination, a substantially responsive Bid is one that conforms to all the terms, conditions and specifications of the Bidding documents without material deviations, objections, conditionally or reservation. If a Bid is not substantially responsive, it is liable to be rejected by the SECI. In case of Tenders containing any conditions or deviations or reservations about contents of Tender document, SECI may ask for withdrawal of such conditions/deviations/reservations. If the Bidder does not withdraw such conditions/deviations/ reservations, the Tender shall be treated as non-responsive. SECI's decision regarding responsiveness or non-responsiveness of a Tender shall be final and binding.

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14. Canvassing

No Bidder is permitted to canvass to SECI on any matter relating to this Tender. Any Bidder found doing so may be disqualified and his Bid may be rejected.

15. Right to accept any Bid or reject all Bids

SECI reserves the right to accept, split, divide, cancel or reject any Bid or to annul and reject all Bids at any time prior to the award of the contract without incurring any liability to the affected Bidders or any obligation to inform affected Bidder, the grounds of such action. If the Bidder, as individual or as a partner of partnership firm, expires after the submission of his Bid but before award of services, the SECI shall deem such Bid as invalid.

16. Award of Contract

SECI shall issue **Notification of Award (NOA)** in duplicate to the successful Bidder in writing by a E Mail/Courier/Speed Post.

Duly signed and stamped duplicate copy of **NOA** has to be returned by the selected Bidder within two weeks of issuance of **NOA** as a token of acknowledgement of the contract. Issuance of NOA against an offer made shall constitute a legal and binding contract between SECI and the selected Bidder. In case of Non-response to the NOA by the successful Bidder, SECI may take appropriate actions further to successfully execute the subject Tender

As stipulated in the Tender Document, successful Bidder is required to submit Performance Security as per the format and timeline defined in this Tender Document against the issue of NOA.

Afterwards, duly signed and stamped **Contract Agreement (CA)** on stamp paper of requisite value will have be signed by the successful Bidder with SECI within two weeks of issuance of NOA.

17. Method of Bid Submission

The Techno Commercial & Price Bids in response to this Tender Document shall be submitted by the Bidder in the manner as provided below. The Techno Commercial & Price Bids proposal shall comprise of the following

(A) ENVELOPE-I

- TECHNO-COMMERCIAL DOCUMENTS AS PER SECTION III CLAUSE 1.4.1 & 1.4.2
- ABOVE MENTIONED DOCUMENTS SHALL BE SUBMITTED IN OFF-LINE MODE ONLY AS HARD COPIES AT SECIS REGISTERED OFFICE ADDRESS

The Bidder shall submit Techno Commercial Proposal as per the Eligibility documents asked in the Tender Document only. Envelope shall be super scribed as "Techno Commercial Documents for "**the Internet Connectivity Services at Solar Energy Corporation of India Limited**" along with following documents

Tender f	for Internet	Connectivity
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- i. Covering Letter as per Format I
- ii. General particulars of the Bidder as per the Format II
- iii. Earnest Money Deposit Bank Guarantee as per Format IV
- iv. Technical Bid as per Format VI
- v. Financial Turnover as per Format VII
- vi. No Deviation Confirmation as per Format VIII
- vii. E Banking Mandate Form as per Format IX
- viii. Power of Attorney as per Format X
- ix. Document in support of meeting Eligibility Criteria as given in Section III clause 1.3
- x. Signed and stamped (Only First & Last Page) Copy of Tender Document Documents including amendments & clarifications by Authorised signatory. <u>"TENDER DOCUMENT IS ONLY TO BE MAILED & NOT REQUIRED TO BE</u> SUBMITTED IN HARD COPY
- xi. Copy of Board Resolution

Only Hard Copies of the Techno Commercial Documents (Excluding only the signed & sealed copy of the Tender Document) are to be submitted under offline Mode

(B) ENVELOPE II

• PRICE BID(S)/FINANACIAL

• ABOVE MENTIONED PRICE PROPOSAL SHALL BE SUBMITTED IN OFF-LINE MODE ONLY AS HARD COPIES AT SECI'S REGISTERED OFFICE ADDRESS IN FORMAT V SECTION VI OF FORMS & FORMATS

The Bidders shall submit Price Bids/ Financial Proposals in the given Format only. Envelope shall be super scribed as "Price Bid for **the Internet Connectivity Services at Solar Energy Corporation of India Limited**"

Only Hard Copies of the Price Bids are to be submitted under offline Mode

18. TECHNO COMMERCIAL & PRICE BIDS PROPOSAL DUE DATE

The Bidder should submit the Techno Commercial & Price Bid Proposals in Offline Mode in Hard copies only so as to reach the address indicated below by 14:30 hrs (IST) on or before 07/04/2017 in the name of

> Sh. Sandeep Kumar Rana Manager (C&P) Solar Energy Corporation of India Limited 1st floor, D-3, Wing A, Religare Building District Centre, Saket, New Delhi – 17 Telephone: 011 71989290, Extension 290 E mail: contracts@seci.co.in

Tender for Internet Connectivity



19. STICKER FOR THE BID ENVELOPE:

The Sealed Covering Envelope, Techno-commercial envelope and the Financial Envelope shall be placed in a bigger envelope which shall have the following Sticker:

Response to Tender Document for "the Internet Connectivity Services at Solar Energy Corporation of India Limited", New Delhi		
Tender Document No.		
Last Date of Submission		
Bids Submitted by	(Enter Full name and address of the Bidder)	
Authorized Signatory	(Signature of the Authorized Signatory) (Name of the Authorized Signatory) (Stamp of the Bidder)	
Bid Submitted to	SOLAR ENERGY CORPORATION OF INDIA, 1 st Floor, A-Wing, D-3, District Centre Saket, New Delhi-110017, Tel: 011-71989290	

Important Note: The Bidders shall not deviate from the naming and the numbering formats mentioned above, in any manner.

20. Clarifications/Enquires/ Amendments

- i) Clarifications if any, on Tender Document may be sought at the address mentioned in the Bid Information Sheet not later than 20 days after publication of Tender Document & same may be sought through E Mails/Letters.
- ii) Classification/Amendment/s if any will be uploaded on SECIs Website at <u>www.seci.co.in</u> for information of all concerned. All of the prospective Bidders are requested to remain updated with the website. No separate reply/intimation will be given for the above, elsewhere.

21. Right to Reject

SECI reserves the right to reject any or all of the responses to Tender Document or cancel the Tender Document without assigning any reasons whatsoever and without any liability.

22. Cancellation of Contract

SECI reserves the right to cancel the Contract of the selected Bidder and recover expenditure incurred by the SECI on the following circumstances:

- i) The Bidder has made misleading or false representations in the forms, statements, and attachments submitted in proof of the eligibility requirements.
- ii) The selected Bidder commits a breach of any of the terms and conditions of the Bid/contract.
- iii) The Bidder goes into liquidation voluntarily or otherwise during the execution of

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contract.

- iv) The progress regarding execution of the contract, made by the selected Bidder is found to be unsatisfactory.
- v) After the award of the contract, if the selected Bidder does not perform satisfactorily or delays execution of the contract, SECI reserves the right to get the balance contract executed by another party of its choice by giving one month's notice for the same. In this event, the selected Bidder is bound to make good the additional expenditure, which the SECI may have to incur to carry out Bidding process for the execution of the balance of the contract. This clause is applicable, if for any reason, the contract is cancelled.

23. Important notes

i) Wherever information has been sought in specified formats, the Bidders shall fill in the details as per the prescribed formats and shall refrain from any deviations and referring to any other document for providing any information required in the prescribed format.

ii) If the Bidder conceals any material information or makes a wrong statement or misrepresents facts or makes a misleading statement in its response to Tender Document, in any manner whatsoever, SECI reserves the right to reject such response to Tender Document and/or cancel the Contract Agreement, if issued and the Earnest Money Deposit/Performance Security provided up to that stage shall be en-cashed. Bidder shall be solely responsible for disqualification based on their declaration in the submission of response to Tender Document

iii) SECI reserves the right to recover any dues payable by the selected Bidder from any amount outstanding to the credit of the selected Bidder, including the pending bills and/or invoking Bank Guarantee, if any, under this contract or any other contract/order.

iv) Response submitted by the Bidder shall become the property of the SECI and the SECI shall have no obligation to return the same to the Bidder. However, the EMDs submitted by unsuccessful Bidders shall be returned as per the clause mentioned in the Tender Document.

v) Bidders may carefully note that they are liable to be disqualified at any time during Bidding process in case any of the information furnished by them is not found to be true. The decision of SECI in this respect shall be final and binding.

vi) The Bidder must obtain for itself on its own responsibility and its own cost all the information including risks, contingencies & other circumstances in execution of the installation and commissioning. It shall also carefully read and understand all its obligations & liabilities given in Tender documents.

vii) SECI may at its discretion extend the deadline for submission of the Bids at any time before the time of submission of the Bids.

viii) Bidders shall mention the name of the contact person and complete address of the Bidder in the covering letter.

ix) Response to Tender Document that are incomplete, which do not substantially meet the requirements prescribed in this Tender Document, will be liable for rejection by SECI.

x) Bidders delaying in submission of additional information or clarifications sought will be liable for rejection.

xi) Non submission and/or submission of incomplete data/ information required under the provisions of Tender Document shall not be construed as waiver on the part of SECI of the obligation of the Bidder to furnish the said data/information unless the waiver is in writing.

xii) Only Delhi Courts shall have exclusive jurisdiction in all matters pertaining to this Tender.

xiii) SECI reserves the right to delete items from the schedule of requirements specified

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in the Tender. SECI also reserves the right to alter the quantity and vary specifications.

xiv) SECI reserves the right to make any changes in the terms and conditions of the Tender.

xv) SECI shall be under no obligation to accept the lowest or any other offer, including those received late or incomplete offers, without assigning any reason whatsoever.

xvi) SECI will not be obliged to meet and have discussions with any Bidder, and or to listen to any representations.

xvii) The Bidder shall not make any addition or alteration in the Tender documents. The requisite details should be filled in by the Bidder wherever required in the documents. Incomplete Tender or Tender not submitted as per instructions is liable to be rejected.

24. CLARIFICATIONS AND PRE-BID MEETING

Not Applicable

25. ZERO DEVIATION

This is a ZERO Deviation Process. Bidder is to ensure compliance of all provisions of the Tender Document and submit their Techno Commercial & Price Proposal accordingly. Tenders with any deviation to the Bid conditions shall be liable for rejection.

26. CORRESPONDENCE

Bidder requiring any Techno-Commercial clarification of the Bid documents may contact in writing or by E Mail to the below mentioned SECIs officials

Name	Concerned Query	Contact Number	Email id
Sh. Sanjay Sharma	Tendering & Commercial	011-71989256	contracts@seci.co.in
Sh. Kuber Malhotra	Technical	011-71989213	kmalhotra@seci.co.in
Sh. Deepak Mittal	Technical	011-71989258	Deepak.mittal@seci.co.in
Sh. Sandeep Kumar Rana	Tendering & Commercial	011-71989290	<u>contracts@seci.co.in</u>

Verbal clarifications and information given by the SECI or its employees or its Representatives shall not be in any way entertained.





SECTION IV

EVALUATION CRITERIA

Tender for Internet Connectivity



1. Bid evaluation

The Bids, which are determined as substantially responsive, shall be evaluated by the SECI for Technical compliance and then Price aspects.

The Bidder must submit all necessary authentic data with necessary supporting certificates of the various items of Technical eligibility criteria as per clause 1.3 of Section III of this Tender Document, failing which his Tender is liable to be rejected. However, SECI may seek required clarifications to adjudge the facts & information as required related to the Tender Document.

Bidder need to provide their Bids for the complete Scope of Work as stipulated under Section II of the Tender Document after careful analysis. No partial Bids are allowed under this Tender Document.

1.1 Techno-Commercial Evaluation:

Bidders will be evaluated on the basis of 'Minimum Eligibility Criteria' mentioned at clause 1.3 of Section III and acceptability of Technical specifications of Internet Connectivity Services mentioned under clause 1 under Section II. Those Bidders who qualify will only be considered for Financial Bids opening.

1.2 Financial Bid Evaluation:

Bidders qualified after Techno-Commercial evaluation shall only be eligible for the Financial Bid opening & Evaluation.

The complete Financial Proposal/Price Bid (Ref: Format V, Section VI) consists of the following:

- a) PART A: Total FOR delivery price/cost for the Supply components of "Internet Connectivity Services" including all Hardware's etc as per the Scope of Work under Section II inclusive of all applicable Taxes (CST/VAT), Duties (ED) or levy, if any
- b) **PART B**: Total Installation & Commissioning of "**Internet Connectivity Services**" as per the Scope of Work under Section II inclusive of all applicable Taxes (Service Tax etc), if any
- c) Total Cost towards supply & installation of Internet Connectivity Services (PART "A" + PART "B") inclusive of all Taxes & Duties
- 1.2.1 Contract for supply and installation of "Internet Connectivity Services" will be awarded to the Bidder, whose "Total Cost towards supply & installation of Internet Connectivity Services (PART "A" + PART "B") inclusive of all Taxes & Duties" as mentioned in Format V, Section VI, has been determined to be lowest evaluated offer after evaluating the Financial Bids.
- 1.2.2 Bidders can also quote for the total amount directly into Sr No 3 Table at Format V, Section VI for the Total cost of Supply of hardware Part + Installation and Commissioning of the system inclusive of all taxes

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- **1.2.3** Entire Financial Evaluation for determining Lowest Price (L1) in above case will be done considering the Net of Cenvat Price wherever applicable, which will be derived after adjusting the applicable Cenvatable components, if any, of the respective taxes or Duties like Excise Duty, VAT, Service Tax etc
- **1.2.4** The prices quoted by the Bidders will be inclusive of all Taxes, Duties and levies as clearly mentioned in the Financial Bid Formats.
- **1.2.5** Bidder will be required to submit the bifurcation of entire Taxes applicable (CST/VAT), Duties (ED), Service Tax or levy if any, within 15 days of Notification of Award (NOA), so that accordingly Contract Agreement can be formulated & Signed off
- **1.2.6** Prices must be filled in format V for Financial Bid enclosed as part of Tender documents under Section VI. If quoted in separate typed sheets and any variation in item description, unit or quantity is noticed, the Bid is liable to be rejected.
- **1.2.7** Bidders need to provide their Bids for the complete Scope of Work as stipulated under Section II of the Tender Document after careful analysis. No partial Bids are allowed under this Tender Document.
- **1.2.8** All Duties, Taxes [applicable for both Centre and state] and other levies [if any] payable by the Bidder under the Contract, or for any other cause, shall be included in the rates / prices and the total Bid-price submitted by the Bidder. Applicable rate of Taxes & Duties will be required to indicate separately within 15 days of Notification of Award (NOA), so that accordingly Contract Agreement (CA) can be signed off with the successful Bidder.
- **1.2.9** Prices quoted by the Bidder, shall remain firm and fixed and valid until completion of the Contract and will not be subject to variation on any account.
- **1.2.10** In case of any variation (positive/ negative) in existing rates of taxes/ duties/ levies or a new tax/ duty/ levy is introduced or any existing tax/ duty/ levy is abolished or any change in interpretation or application of any Tax in the course of the performance of this Contract, which will/ may impact the overall pricing in connection with performance of the Contract, an equitable adjustment of the Contract Price shall be made to factor any such change by addition to the Contract Price or deduction therefrom, as the case may be. All these adjustments would be carried out by considering the base price equivalent to the amount mentioned under Taxes and Duties.
- **1.2.11** The Bidder shall quote the prices in 'figures' & words. There should not be any discrepancy between the prices indicated in figures and the price indicated in words.
- **1.2.12** In the event of any discrepancy between the values entered in figures and in words, the values entered in words shall be considered.
- **1.2.13** The values (both in figures and words) should be clear and there should be no overwriting. In case of the overwriting, SECI reserves the right to take decision accordingly.
- **1.2.14** In the event of arithmetic calculation mistake, the individual price in words shall be considered for calculation.
- 1.2.15 Bidder need to submit the detailed break-up of all the taxes and duties within 15 days of NOA (applicable for both central and state). This data is required to ascertain the

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- Computation of taxes assumed at the time of Bidding so as to assess the actual Cenvatable components of ED, VAT, ST etc
- The total impact due to revision in applicable Tax rate or introduction of new tax, if any.
- **1.2.16** Bidders are required to ascertain the correctness of amount related to all the applicable taxes/ duties/ levies as mentioned in the Price Bid while submitting the Price Bids as it will largely impact during the L1 Price assessment at the time of evaluation of price Bid. Any price consideration with applicable CENVAT benefit projected during Bid and indicated in Price Bid thereof will be deemed to be passed on to SECI.
- **1.2.17** Total cost shall be quoted as a fixed amount in Indian Rupees only. Conditional proposal shall be summarily rejected.

1.3 SERVICE TAX

- 1.3.1 Bidders are required to submit a notarized copy of the Service Tax Registration Certificate while submitting the Bids wherever service tax is applicable.
- 1.3.2 The responsibility of payment of Service Tax lies with the Service Provider only. Contractor providing taxable service shall issue an Invoice, a Bill or as the case may be, a Challan which is signed, serially numbered and in accordance with rule 4A of service tax rules,1994. The invoice shall also contain the following:
- (a) Name, Address & Registration No. of such Person/ Contractor
- (b) Name & Address of the Person/ Contractor receiving Taxable Service
- (c) Description, Classification & Value of Taxable Service provided
- (d) Service Tax Amount, if any.
- 1.3.3 Payments to Service Provider for claiming Service Tax amount will be made provided the above formalities are fulfilled. Further, Employer/ Owner may seek copies of challan and certificate from Chartered Accountant for deposit of Service Tax collected from SECI.
- 1.3.4 In case CBEC (Central Board of Excise and Customs) brings to the notice of SECI that the contractor has not remitted the amount towards service tax collected from SECI to the Government exchequer, then, that contractor shall be Debarred from SECIs Tenders for a period of six months or as the decision per the sole discretion of SECI.
- 1.3.5 In case of statutory variation in Service Tax during currency of the Contract, the Contractor shall submit a copy of the 'Government Notification' to evidence the rate as applicable on the date of submission of Bid and on the date of revision. Claim for payment of Service Tax / Statutory variation in Service Tax, should be raised within two [02] months from the date of issue of 'Government Notification' for payment of differential (in %) Service Tax, otherwise claim in respect of above shall not be entertained for payment of arrears. The following may also be noted: -
- 1.3.6 Any increase in the rate of Non-Cenvatable Service Tax beyond the contractual completion period shall be to contractor's account whereas any decrease in the rate of service tax shall be passed on to the Employer/ Owner.



2. SUCCESSFUL BIDDER(S) SELECTION

- **2.1** At any step during the selection of Successful Bidder(s), SECI reserves the right to increase/decrease the Tender requirement based on SECIs requirement
- **2.2** The Notification of Award (NOA) shall be issued to Successful Bidder(s) selected as per the provisions
- **2.3** Successful Bidder shall acknowledge the NOA and return duplicate copy with signature of the authorized signatory of the Successful Bidder to the SECI within two weeks of issuance of it

Tender for Internet Connectivity





SECTION V

GENERAL CONDITIONS OF CONTRACT (GCC)

Tender for Internet Connectivity



1. DEFINITIONS & ABBREVIATIONS

In this "Tender Document" the following words and expression will have the meaning as herein defined where the context so admits:

Definition of Terms:

- 1.1 In this TENDER (as here-in-after defined) the following words and expressions shall have the meanings hereby assigned to them except where the context otherwise required.
- 1.1.1 **AFFILIATE** shall mean a company that either directly or indirectly
 - a. controls or
 - b. is controlled by or
 - c. is under common control with

a Bidding Company and "control" means ownership by one company of at least twenty six percent (26%) of the voting rights of the other company.

- 1.1.2 **APPROVED** shall mean approved in writing including subsequent written confirmation of previous verbal approval and "APPROVAL" means approval in writing including as aforesaid.
- 1.1.3 **APPOINTING AUTHORITY** for the purpose of arbitration shall be the any person so designated by the Owner.
- 1.1.4 **ASSOCIATE** means a party who has been conjoined by the Contractor to independently execute a pre-selected part of facilities of the contract and grant him the associated contractual rights and obligations, without diluting the overall responsibility of the contractor in respect of the Facilities under the contract.
- 1.1.5 **ARBITRATOR** means the person or persons appointed by agreement between the Owner and the Contractor to make a decision on or to settle any dispute or difference between the Owner and the Contractor referred to him or her by the parties.
- 1.1.6 **BID** means the Techno Commercial and Price Bids submitted by the Bidder along with all documents/ credentials/ attachments/ annexure etc., in response to the Tender, in accordance with the terms and conditions hereof.
- 1.1.7 **BIDDER** means Internet Service Providers/Bidders/Agencies/ Authorized Dealer/IT & Internet Equipment supplier submitting the Bid. Any reference to the Bidder includes Bidding Company including its successors, executors and permitted assigns as the context may require.
- 1.1.8 **CHARTERED ACCOUNTANT** means a person practicing in India or a firm whereof all the partners practicing in India as a Chartered Accountant(s) within the meaning of the Chartered Accountants Act, 1949.
- 1.1.9 **COLLABORATOR** or **PARENT COMPANY** means the firms/ corporations who has provided technological support to the manufacturer for establishing production line for the specific Equipment.
- 1.1.10 **COMPANY** means a body incorporated in India under the Companies Act, 1956 or Companies Act, 2013 including any amendment thereto.

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- 1.1.11 **CONTRACT** shall mean the Agreement between the Owner and the Contractor for the execution of the works including therein all contract documents.
- 1.1.12 **CONTRACTOR/ SUCCESSFUL BIDDER/SERVICE PROVIDER** means the person or the persons, firm or Company or corporation whose Tender has been accepted by the Owner and includes the Contractor's legal representatives his/ her successors and permitted assigns.
- 1.1.13 **CONTRACT DOCUMENTS** mean collectively the Tender Documents, Designs, Drawings, Specification, Schedule of Quantities and Rates, Letter of Acceptance and agreed variations if any, and such other documents constituting the Tender and acceptance thereof.
- 1.1.14 **CONTRACTOR'S REPRESENTATIVE** means any person nominated by the Contractor and approved by the Employer to perform the duties delegated by the Contractor.
- 1.1.15 **COMMISSIONING** shall mean pressing into service of the system including the plant(s), equipment(s), machinery(ies), or any other section or sub-section of installation(s) pertaining to the work of the Contractor after successful testing and trial runs of the same. Commissioning can be either for a completed system or a part of system of a combination of systems or sub-systems and can be performed in any sequence as desired by Owner and in a manner established to be made suited according to availability of pre-requisites. Any such readjustments made by Owner in performance of Commissioning activity will not be construed to be violating Contract provisions and Contractor shall be deemed to have provided for the same.
- 1.1.16 **COMPLETION** means that the Facilities have been completed operationally and structurally and put in a tight and clean condition and that all works in respect of pre-commissioning of the Facilities has been completed (wherever required, as per Technical Specifications) and Commissioning followed by Trial - Operation has been completed.
- 1.1.17 **COMPLETION CERTIFICATE** shall mean the certificate to be issued by the Engineer-in-Charge when the works have been completed entirely in accordance with Contract Documents to his satisfaction.
- 1.1.18 **DAY** means a day of 24 hours from midnight to midnight irrespective of the number of hours worked in that day.
- 1.1.19 **DEFECT LIABILITY PERIOD** in relation to a work means the specified period from the date of Completion Certificate up to the date of issue of Final Certificate during which the Contractor stands responsible for rectifying all defects that may appear in the works executed by the Contractor in pursuance of the Contract and includes warranties against Manufacturing/ Fabrication/ Erection/ Construction defects covering all materials plants, equipment, components and the like supplied by the Contractor, works executed against workmanship defects.
- 1.1.20 **DRAWINGS** shall include maps, plans and tracings or prints or sketches thereof with any modifications approved in writing by the Engineer-in-Charge and such other drawing as may, from time to time, be furnished or approved in writing by the Engineer-in-Charge.
- 1.1.21 **EARNEST MONEY DEPOSIT (EMD)** means the unconditional and irrevocable Tender Security in the form of Demand Draft/ Banker's Cheque/ Bank Guarantee to be submitted along with the Bid by the Bidder as prescribed in the Tender.

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- 1.1.22 **ENGINEER/ ENGINEER-IN-CHARGE** shall mean the person designated from time to time by the Owner and shall include those who are expressly authorized by him to act for and on his behalf for operation of this Contract.
- 1.1.23 **EFFECTIVE DATE** means the date of issuance of **Notification of Award/ Letter of Allocation** from which the Time for Completion shall be determined.
- 1.1.24 **FACILITIES** means the Plant and Equipment to be supplied and installed, as well as all the Installation Services to be carried out by the Contractor under the Contract.
- 1.1.25 **INSTALLATION SERVICES** means all those services ancillary to the supply of the Plant and Equipment for the Facilities, to be provided by the Contractor under the Contract; e.g., Internet Connectivity Equipment's installation, transportation and provision of marine or other similar insurance, inspection, expediting, site preparation works (including the provision and use of Contractor's Equipment and the supply of all construction materials required), installation, testing, pre commissioning, commissioning, operations, maintenance, the provision of operations and maintenance manuals, training, etc.
- 1.1.26 **LANGUAGE FOR DRAWINGS AND INSTRUCTION** All the drawings, titles, notes, instruction, dimensions, etc. shall be in English Language only.
- 1.1.27 **MNRE** means Ministry of New and Renewable Energy, Government of India.
- 1.1.28 **NET-WORTH** shall have same meaning as defined in Company Act 2013 and Amendment, if any.
- 1.1.29 **NOTICE IN WRITING OR WRITTEN NOTICE** shall mean a notice in written, typed or printed characters sent (unless delivered personally or otherwise proved to have been received by the addressee) by registered post to the latest known private or business address or registered office of the addressee and shall be deemed to have been received in the ordinary course of post it would have been delivered.
- 1.1.30 **NOTIFICATION OF AWARD (NOA)** means the official notice issued vide Letter/ E-mail by the owner the Contractor that his Bid has been accepted.
- 1.1.31 **OFFICER IN CHARGE** means the authorized representative appointed by Solar Energy Corporation of India to perform the duties delegated by the Owner.
- 1.1.32 **OWNER** means here in the context of this Tender Document as Solar Energy Corporation of India Limited, New Delhi shall include the legal successors or permitted assigns of the Owner
- 1.1.33 **PARENT COMPANY** means a company that holds at least Fifty Percent (50%) of the paidup equity capital directly or indirectly in the Bidding Company as the case may be.
- 1.1.34 **PROJECT MANAGER** means the person appointed by the Employer/ Owner to perform the duties delegated by the Employer/ Owner.
- 1.1.35 **SECI** means Solar Energy Corporation of India Limited, New Delhi (A Government of India Enterprise) under MNRE.
- 1.1.36 **SITE** means the land and other places upon which the Facilities are to be installed, and such other land or places as may be specified in the Contract as forming part of the Site.
- 1.1.37 **SPECIFICATION** shall mean all directions the various Technical Specifications, provisions attached and referred to the Tender Documents which pertain to the method and manner of

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performing the work or works to the quantities and qualities of the work or works and the materials to be furnished under the Contract for the work or works, as may be amplified or modified by the Employer/ Owner or Engineer-in-Charge during the performance of Contract in order to provide the unforeseen conditions or in the best interests of the work or works. It shall also include the latest edition of relevant Standard Specifications including all addenda/ corrigenda published before entering into Contract.

- 1.1.38 **SUB-CONTRACTOR** means any person or firm or Company (other than the Contractor) to whom any part of the work has been entrusted by the Contractor, with the written consent of the Engineer-in-Charge, and the legal representatives, successors and permitted assigns of such person, firm or company.
- 1.1.39 **TENDER** means the process whereby Owner invite Bids for Projects/ Works/ Facilities that are submitted within a finite deadline by the Bidder/ Contractor.
- 1.1.40 **TIME FOR COMPLETION** means the time within which Completion of the Facilities is to be attained in accordance with the specifications, as a whole (or of a part of the Facilities where a separate Time for Completion of such part has been prescribed) and "Taking Over" by the Employer/ Owner is to be attained.
- 1.1.41 **TOTAL CONTRACT PRICE** means the sum accepted or the sum calculated in accordance with the prices accepted in Tender and/or the Contract rates as payable to the Contractor for the entire execution and full completion of the work, including change order.
- 1.1.42 **WORK** shall mean and include all items and things to be supplied/ done and services and activities to be performed by the Contractor in pursuant to and in accordance with Contract or part thereof as the case may be and shall include all extra, additional, altered or substituted works as required for purpose of the Contract.
- 1.1.43 **WEEK** means a period of any consecutive seven days.
- 1.1.44 **WORKING DAY** means any day which is not declared to be holiday or rest day by the Employer/ Owner.

INTERPRETATIONS

- 1. Words comprising the singular shall include the plural & vice versa
- 2. An applicable law shall be construed as reference to such applicable law including its amendments or re-enactments from time to time.
- 3. A time of day shall save as otherwise provided in any agreement or document be construed as a reference to Indian Standard Time.
- 4. Different parts of this contract are to be taken as mutually explanatory and supplementary to each other and if there is any differentiation between or among the parts of this contract, they shall be interpreted in a harmonious manner so as to give effect to each part.
- 5. The table of contents and any headings or sub headings in the contract has been inserted for case of reference only & shall not affect the interpretation of this agreement.

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2. Application

These General Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

3. Language of Bid

The Bid prepared by the Bidder, as well as all correspondence and documents relating to the Bid exchanged by the Bidder and SECI, shall be written in English language only. Supporting documents and printed literature furnished by the Bidder may be in another language provided they are accompanied by an accurate translation of the relevant passages in the English language duly certified by the Bidder, in which case, for purposes of interpretation of the Bid, the translation shall govern.

4. Use of Contract Documents and Information

The Successful Bidder shall not, without SECI's prior written consent, disclose the Contract, or any provision thereof, or any plan or information furnished by or on behalf of SECI in connection therewith, to any person other than a person(s) employed by the Successful Bidder in performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only as far as may be necessary for purposes of such performance.

5. Prices

Price mentioned in the Notification of Award shall be firm and not subject to escalations till the execution of the complete order and its subsequent amendments accepted by the Successful Bidder. All Prices to are based on FOR destination basis delivered at Solar Energy Corporation of India

6. Delivery & Installation Period

The delivery and installation period of the complete supplies as mentioned under the Scope of Work in Section II will be **30 days** from the date of confirmed **Notification of Award (NOA)** from SECI.

Entire Internet Connectivity hardware supply & Installation Part needs to be commissioned during the mentioned period of 30 days only. Contractor needs to suitably choose/adopt a Downtime Window from SECI non-working days, so that the entire system is successfully migrated without causing any hindrance/business impact to SECIs existing ongoing routine activities based on Internet.

Liquidated Damages will be applicable after a grace period of 07 days in addition to the actual Delivery Period of 30 days & Henceforth, will be applicable after total 37 days from the date of NOA. Liquidated damages clause is detailed in subsequent General Conditions of the Contract (GCC) of the Tender Document

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7. Contract Validity

The entire contract of "Internet Connectivity Services" will be valid for a period of 12 months from the date of issuance of NOA from SECI side. The contract validity of 12 months will also stand for the Defect Liability period for any warranty claims , repairs & replacements etc

The contractor will maintain the desired uptime of 99.9% & other Performance Parameter as mentioned under Section II of this Tender Document during the entire validity of the contract.

The Service Provider/Contractor should provide all operational, service & maintenance support for the entire period of contract (Inclusive of hardware part). The service provider/Contractor will be responsible for the comprehensive maintenance of the system from the respective connectivity provider for the entire period of contract.

8. Payment Terms

- **8.1**100% cost/charges of the Internet Connectivity Services will be distributed under 04 equal spreads on a quarterly basis, once the 10% Performance Security has been submitted by the Contractor
- 8.2Payments will be made to the contractor within 30 days of bills submission on credit basis for the quarterly billing raised at the end of every quarter after due verification & certification by Information Technology (IT) team or SECIs authorized official concerned.
- **8.3**All quarterly payments will be subject to the statutory deductions/due adjustments of the Downtime penalties, if applicable
- **8.4**Payment will be only released against the submission of invoices in original duly completed in all respect

9. Liquidated Damages (LD):

- **9.1**Subject to force majeure clause, if the supplier fails to deliver/Complete any or all the goods or perform the services within the time period(s) specified in the contract after allowed grace period, C&P Department shall without prejudice to its other remedies under the contract deduct from the contract price as liquidated damages, a sum equivalent to(0.5%) Half percent of the delivered price of the delayed goods or unperformed, services for each week of delay or part thereof until actual delivery or performance upto a maximum deduction of 5 (Five) percent of the delayed goods or services contract price. Once the maximum is reached, the C&P Department may consider termination of the contract.
- **9.2**The owner shall as an alternative to Liquidated damages at its option, get work executed elsewhere at the risk and cost of the contractor irrespective of the fact whether the scope of supply is identical to the scope of supply as per the contract or not and in case the owner chooses the alternative course it will be entitled to recover compensations/damages from the contractor irrespective of maximum limit prescribed under clause 9.1 above.

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- **9.3**The owner may by giving two weeks' notice to the contractor cancel the contract without prejudice to the owner's right under clause 9.1 and 9.2 any other provisions contained in the contract to determine the contract and claim damages from the contractor.
- **9.4** The contractor shall not raise the question of proving actual loss suffered by the owner consequent on the said delay in completion

10. Downtime Penalty:

As per the Tender conditions, Service provider needs to maintain an Internet system uptime of 99.9% on monthly basis

Henceforth, the Service provider is already allowed for a monthly Downtime of $^{1\!\!/_2}$ Hour for various unaccounted reasons

Below mentioned Table refers to the Downtime Penalties applicable if the allowed Monthly Downtime of ½ Hour is exceeded.

All quarterly payments will be subject to the below mentioned penalties, if applicable & accordingly the quarterly payments will be done to the Service provider.

Monthly Down time Applicable Penalty	
> 1/2 Hour to 02 Hours	7% of the Monthly Contractual payable amount
> 02 Hours to 04 Hours	14% of the Monthly Contractual payable amount
> 04 Hours to 08 Hours	21% of the Monthly Contractual payable amount
> 08 Hours to 12 Hours	28% of the Monthly Contractual payable amount
> 12 Hours to 16 Hours	35% of the Monthly Contractual payable amount
> 16 Hours to 20 Hours	42% of the Monthly Contractual payable amount
> 20 Hours to 24 Hours	49% of the Monthly Contractual payable amount

- Above mentioned Downtime is exclusive of Preventive Maintenance, Scheduled plans & any kind of Downtime under the knowledge of Information Technology (IT)/Technical team
- Above mentioned penalties will be applicable on the sole discretion of SECIs IT/Technical team, if the Downtime is found on unreasonable & unjustified grounds without their information & knowledge
- SECI at its sole discretion may reject the entire Internet Connectivity System/Facility if the above-mentioned Downtime is exceeded beyond 24 Hours, however SECI will provide possible chance to the contractor to get rectified the system to the desired levels of uptime

11. Assignment

The Successful Bidder shall not assign, in whole or in part, its obligations to perform under the Contract, except with SECI's prior written consent.

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12. Default in Contracts obligation

- **12.1** In case of any default or delay in performing any of the contract obligation, SECI reserves the right to forfeit Performance Security/recover the actual damages/loss from the successful Bidder but in any case, total liability of the Successful Bidder under this contract shall not exceed total contract value/price.
- **12.2** In addition to above clause, SECI may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Successful Bidder, terminate the Contract in whole or part in following cases
 - 12.2.1 if the Successful Bidder fails to deliver any or all of the Work as required by SECI.
 - 12.2.2 if the Successful Bidder fails to perform any other obligation(s)/duties under the Contract.
 - 12.2.3 If the Successful Bidder, in the judgment of SECI has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

13. Discrepancies between instructions:

Should any discrepancy occur between the various instructions furnished to the Successful Bidder, his agent or staff or any doubt arises as to the meaning of any such instructions or should there be any misunderstanding between the Successful Bidder's staff and the Officer-in-Charge's staff, the Successful Bidder shall refer the matter immediately in writing to the Officer-in-Charge whose decision thereon shall be final and conclusive and no claim for losses alleged to have been caused by such discrepancies between instructions, doubts, or misunderstanding shall in any event be admissible.

14. Force Majeure

- **14.1** Notwithstanding the provisions of Tender, the Successful Bidder shall not be liable for forfeiture of its performance security, Liquidated Damages or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- **14.2** For purpose of this clause, "Force majeure" means an event beyond the control of the Successful Bidder and not involving the Successful Bidder's fault or negligence and not foreseeable, either in its sovereign or contractual capacity. Such events may include but are not restricted to Acts of God, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes etc. Whether a "Force majeure" situation exists or not, shall be decided by SECI and its decision shall be final and binding on the Successful Bidder and all other concerned.
- **14.3** In the event that the Successful Bidder is not able to perform his obligations under this contract on account of force majeure, he will be relieved of his obligations during the force majeure period. In the event that such force majeure extends beyond six months, SECI has the right to terminate the contract in which case, the contractual guarantees and warrantees shall be refunded to him.
- **14.4** If a force majeure situation arises, the Successful Bidder shall notify SECI in writing promptly, not later than 14 days from the date such situation arises. The Successful Bidder shall notify SECI not later than 3 days of cessation of force majeure conditions. After examining the cases, SECI shall decide and grant suitable additional time for the completion of the Work, if required.

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15. Termination for Insolvency

SECI may at any time terminate the Contract by giving written notice to the Successful Bidder, if the Successful Bidder becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Successful Bidder, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to SECI.

16. Termination for Convenience

SECI, by written notice sent to the Successful Bidder, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for SECI's convenience, the extent to which performance of the Successful Bidder under the Contract is terminated, and the date upon which such termination becomes effective.

17. Successful Bidder Integrity

The Successful Bidder is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state-of-the-art methods and economic principles and exercising all means available to achieve the performance specified in the Contract.

18. Successful Bidder's Obligations

- 18.1 The Successful Bidder is obliged to work closely with SECI's staff, act within its own authority and abide by directives issued by SECI. The Successful Bidder will abide by the statutory norms/Govt. rules prevalent in India and will free SECI from all demands or responsibilities the cause of which is the Successful Bidder's negligence. The Successful Bidder will pay all indemnities arising from such incidents and will not hold SECI responsible or obligated.
- **18.2** The Successful Bidder will treat as confidential all data and information about SECI, obtained in the execution of his responsibilities, in strict confidence and will not reveal such information to any other party without the prior written approval of SECI.

19. Settlement of Disputes

- **19.1** If any dispute of any kind whatsoever shall arise between SECI and Successful Bidder in connection with or arising out of the contract including without prejudice to the generality of the foregoing, any question regarding the existence, validity or termination, the parties shall seek to resolve any such dispute or difference by mutual consultation.
- **19.2** If the parties fail to resolve, such a dispute or difference by mutual consent, within 45 days of its arising, then the dispute shall be referred by either party by giving notice to the other party of its intention to commence arbitration as hereafter provided, as to the matter in dispute, & no arbitration may be commenced unless such notice is given. Any dispute in respect of which a notice of intention to commence arbitration has been given shall be finally settled by arbitration.

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20.In case the Successful Bidder is a Public-Sector Enterprise or a Government Department

In case the Successful Bidder is a Public-Sector Enterprise or a Government Department, the dispute shall be referred for resolution in Permanent Machinery for Arbitration (PMA) of the Department of Public Enterprise, Government of India. Such dispute or difference shall be referred by either party for Arbitration to the sole Arbitrator in the Department of Public Enterprises to be nominated by the Secretary to the Government of India in-charge of the Department of Public Enterprises. The award of the Arbitrator shall be binding upon the parties to the dispute, provided, however, any party aggrieved by such award may make a further reference for setting aside or revision of the award to the Law Secretary, Department of Legal Affairs, Ministry of Law & Justice, Government of India. Upon such reference the dispute shall be decided by the Law Secretary or the Special Secretary / Additional Secretary, when so authorized by the Law Secretary, whose decision shall bind the Parties finally? The Parties to the dispute will share equally the cost of arbitration as intimated by the Arbitrator.

21.In case the Successful Bidder is not a Public-Sector Enterprise or a Government Department.

In the event of any question dispute or difference whatsoever arising under this contract or in connection therewith including any question relating to existence, meaning and interpretation of this contract or any alleged breach thereof, the same shall be referred to the Sole Arbitrator, the MD of SECI or to a person appointed by him for the purpose. The arbitration shall be conducted in accordance with the provision of the Indian Arbitration and Conciliation Act, 1996.

- **21.1** The Arbitrator may from the time to time, with the consent of all parties extend the time in making the award
- **21.2** The cost incidental to the arbitration shall be at the discretion of the Arbitrator. The arbitration shall be conducted at New Delhi.
- **21.3** Notwithstanding any dispute between the parties Successful Bidder shall not be entitled to withhold, delay or defer his obligation under the contract and same shall be carried out strictly in accordance with the terms & conditions of the contract.
- **21.4** The arbitrator shall give his speaking or reasoned award with respect to the disputes referred to him by either of the parties.
- **21.5** If for any reason an arbitrator is unable to perform its function, the mandate of the Arbitrator shall terminate in accordance with the provisions of applicable laws as mentioned in GCC and a substitute shall be appointed in the same manner as the original arbitrator.
- **21.6** Arbitration proceedings shall be conducted with The Arbitration and Conciliation Act, 1996. The venue or arbitration shall be New Delhi.
- **21.7** Notwithstanding any reference to the arbitration herein, the parties shall continue to perform their respective obligations under the agreement unless otherwise agreed mutually.

22. Limitation of Liability

The aggregate liability of the Successful Bidder to SECI, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price/Value.

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23. Applicable Law

The Contract shall be interpreted in accordance with the laws of the Union of India. **Only Delhi Courts shall have exclusive jurisdiction in all matters pertaining to this Tender.**

24. Notices

- **24.1** Any notice given by one party to the other pursuant to this Contract shall be sent to other party in writing or by email and confirmed in writing to the other Party's address specified in Bid.
- **24.2** A notice shall be effective when delivered or on the notice's effective date, whichever is later.

25. Successors and Assigns

In case SECI or Successful Bidder undergoes any merger or amalgamation or a scheme of arrangement or similar re-organization by an order / decree of court & this contract is assigned to any entity (ies) partly or wholly, the contract shall be binding mutatis mutandis upon the successor entities & shall continue to remain valid with respect to obligation of the successor entities.

26. Severability

It is stated that each paragraph, clause, sub-clause, schedule or annexure of this contract shall be deemed severable & in the event of the unenforceability of any paragraph, clause sub-clause, schedule or the remaining part of the paragraph, clause, sub-clause, schedule annexure & rest of the contract shall continue to be in full force & effect.

27. Counterparts

This contract may be executed in one or more counterparts, each of which shall be deemed an original & all of which collectively shall be deemed one of the same instrument.

28. Rights & remedies under the contract only for the parties

This contract is not intended & shall not be construed to confer on any person other than SECI & Successful Bidder hereto, any rights and / or remedies herein.

29. Statutory Acts

- 28.1All legal formalities are to be obtained prior to and or during the commencement of work by the Successful Bidder for the successful execution of the said Work.
- 28.2The Successful Bidder shall comply with the all the Acts & rules and regulations, laws and by-laws framed by State/ Central Government/ organization. SECI shall have no liabilities in this regard.

30. Bidder to Inform himself

The Bidder shall be deemed to have satisfied himself about the detailed job content, the conditions and circumstances affecting the contract prices and the possibility of executing the works as shown and described in the Tender.

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31. Compliance of Govt. Regulations

The Successful Bidder should execute and deliver such documents as may be needed by SECI in evidence of compliance of all laws, rules and regulations required for reference. Any liability arising out of contravention of any of the laws on executing this order shall be the sole responsibility of the Successful Bidder and SECI shall not be responsible in any manner whatsoever.

32. Successful Bidder Liability

Successful Bidder hereby accepts full responsibility and indemnifies SECI and shall hold SECI harmless from all acts of omissions and commissions on the part of the Successful Bidder, his agents, his sub contactors and employees in execution of the work. The Successful Bidder also agrees to defend and hereby undertakes to indemnify SECI and also hold him harmless from any and all claims arising out of or in connection with the performance of the work under the Notification of Award.

33. Indemnity Damages and Insurance

The Bidder shall indemnify and make harmless the owner or the Officer, their agents or employees from and against all losses and all claims, demands, payments, suits, actions, recoveries and judgments of every nature and description brought or recovered against him or the owner by reason or any act or commission of the said Bidder, his agents or employees in the execution of the work.

34. Other Conditions

a) Any deduction by SECI on the amount of bill due to any pending issue related to the bill period will be paid after receipt of written confirmation by the contractor that the pending issue has been satisfactory attended to. If the pending issue is not resolved till the subsequent bill is submitted, the same shall not be entertained and adjustments made from further payments of the contractor for which he will be responsible.

b) The contractor shall be liable for any breach, non-performance or delay in carrying out any obligation contained in the contract. In case a job is not attended within one week of reporting, it may be carried out through some other source at the risk and cost of the contractor, after issue of one written warning.

c) The contractor shall be responsible for all type of accidents during course of the execution and shall be liable for paying compensation to his staff as well as to the SECI for the damages.

d) If contractor or their employee shall damage or destroy any Computer and accessories, cable, electric lines etc. at SECI premises, the contractor shall make good the damages at their expenses or in default SECI can deduct the expense from any sums that may be due, or at any time thereafter become due to the contractor under the contract or otherwise.

e) The SECI shall allow the contractor personnel full access to the hardware, and notify any potential safety or health hazards at the site. SECI would provide suitable working space, communication facilities and storage location for the software, documents and spares.

f) The contract specifically excludes any damages due to theft, fire, riots, earthquake,

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floods, accidents etc.

g) On successful completion of the work and handing over of the systems in perfect working condition to SECI, a Certificate of Completion shall be issued by the Officer in charge/SECI.

h) Manuals and Recovery CD etc. if supplied by OEM should also be provided along with the product along with freebies.

i) The deliverable report shall be either on paper or via email as convenient. Either review or time stamped messages shall authenticate validity.

35. CORRUPT OR FRAUDULENT PRACTICES

SECI requires that Successful Bidder/ Contractors should follow the highest standard of ethics during the execution of contract. In pursuance of this policy, the SECI:

- 35.1 Defines, for the purposes of this provision, the terms set forth as follows
- 35.2 "Corrupt Ppractice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the Bid process or in contract execution; and
- 35.3 "Ffraudulent Practice" means a misrepresentation of facts in order to influence a Bid process or the execution of a contract to the detriment of the SECI Tender, and includes collusive practice among Bidder (prior to or after Bid submission) designed to establish Bid prices at artificial non-competitive levels and to deprive the SECI of the benefits of free and open competition;
- 35.4 Will declare a firm ineligible/debarred, either indefinitely or for a specific period of time, a GOVT contract if at any time it is found that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a SECI Tender

36. DEBARRED FROM PARTICIPATING IN SECI'S TENDER

SECI reserves the right to carry out the performance review of each Bidder from the time of submission of Bid onwards. In case it is observed that a Bidder has not fulfilled its obligations in meeting the various timelines envisaged, in addition to the other provisions of the Tender Document, such Bidder may be debarred from participating in SECI's any future Tender for a period as decided by the competent authority of SECI.



SECTION VI

FORMS & FORMATS

Tender for Internet Connectivity



Covering Letter

(The covering letter should be on the Letter Head of the Bidding Company)

Date: _____

Reference No: _____

From: ______ (Insert name and address of Bidding Company)

Tel: Fax: E-mail address:

To Solar Energy Corporation of India Limited 1st Floor, D-3, Wing A, Religare Building, District Centre, Saket, New Delhi – 17

Sub: Response to Tender Document No------dated ----- for Tender document for Supply and Installation of Internet Connectivity Services at SECI Limited

Dear Sir,

We, the undersigned *[insert name of the 'Bidder']* having read, examined and understood in detail the Tender Document hereby submit our response to Tender Document. We confirm that in response to the aforesaid Tender Document, we including have not submitted more than one response to Tender Document including this response to Tender Document. We are submitting application for Supply and Installation of Internet Connectivity Services at SECI Limited.

- 4. We have submitted our response to Tender Document strictly as per Section VI (Forms & Formats) of this Tender Document, without any deviations, conditions and without mentioning any assumptions or notes in the said Formats.
- 5. We hereby unconditionally and irrevocably agree and accept that the decision made by SECI in respect of any matter regarding or arising out of the Tender Document shall be binding on us. We hereby expressly waive and withdraw any deviations and all claims in respect of this process.

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6. Familiarity with Relevant Indian Laws & Regulations:

We confirm that we have studied the provisions of the relevant Indian laws and regulations as required to enable us to submit this response to Tender Document, in the event of our selection as Successful Bidder.

- 7. We are enclosing herewith our response to the Tender Document with formats duly signed as desired by you in the Tender Document for your consideration.
- 8. It is confirmed that our response to the Tender Document is consistent with all the requirements of submission as stated in the Tender Document and subsequent communications from SECI.
- The information submitted in our response to the Tender Document is correct to the best of our knowledge and understanding. We would be solely responsible for any errors or omissions in our response to the Tender Document.
- 10. We hereby declare that our company has not been debarred / black listed by any Central/State Govt. Ministry or Department/Public Sector company/Government autonomous body.
- 11. We confirm that all the terms and conditions of our Bid are valid up to ______ (*Insert date in dd/mm/yyyy*) for acceptance (i.e. a period of one hundred and eighty days (180) days from the date of opening of Tender).
- 12. Contact Person

Details of the representative to be contacted by SECI are furnished as under:

Name	:		 	••	 	 	 	 ••	 	 		
Designation:		 	 		 	 	 	 	 			
Company	:		 		 	 	 	 	 	 		
Address	:		 		 	 	 	 	 	 		
Phone Nos.:		 	 		 	 	 	 				
Mobile Nos.:		 	 		 	 	 	 	 			
Fax Nos.	:		 		 	 	 	 	 	 		
E-mail addre	SS :		 		 	 	 	 	 	 		

13. We have neither made any statement nor provided any information in this Bid, which to the best of our knowledge is materially inaccurate or misleading. Further, all the confirmations, declarations and representations made in our Bid are true and accurate. In case this is found to be incorrect after our selection as Successful Bidder, we agree that the same would be treated as a Seller's event of default.

Dated the _____ day of _____ , 20...

Thanking you,

Yours faithfully,

(Name, Designation and Signature of Authorized Person)

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GENERAL PARTICULARS OF THE BIDDER

Name of the Company/Bidder	
Registered Office Address in case of Company	
Address of the Bidder	
E-mail	
Web site	
Authorized Contact Person(s) with name, designation Address and Mobile Phone No., E- mail address/ Fax No. to whom all references shall be made	
Year of Incorporation	
Have the Bidder/Company ever been debarred By any Govt. Dept. / Undertaking for undertaking any work.	
Reference of any document information attached by the Bidder other than specified in the Tender Document	
Bank Details (Name, Account No, IFSC Code)	
PAN /Service Tax Registration No	

(Signature of Authorized Signatory)

Tender for Internet Connectivity



FORMAT FOR PERFORMANCE SECURITY BANK GAURANTEE

(To be on non-judicial stamp paper of appropriate value as per Stamp Act relevant to place of execution.)

In consideration of the ----- [Insert name of the Bidder] (hereinafter referred to as selected Bidder') submitting the response to Bid inter alia for "Supply and Installation of Internet Connectivity Services at Solar Energy Corporation of India (SECI)" in response to the Tender dated...... issued by Solar Energy Corporation of India (hereinafter referred to as SECI) and SECI considering such response to the Tender of[insert the name of the selected Successful Bidder] (which expression shall unless repugnant to the context or meaning thereof include its executers, administrators, successors and assignees) and selecting Successful Bidder) as per terms of Bid and the same having been accepted by the selected Successful Bidder, M/s ------- , if applicable]. As per the terms of the Tender, the ______ [insert name, branch code & address of bank] hereby agrees unequivocally, irrevocably and unconditionally to pay to SECI at [Insert Name of the Place from the address of SECI] forthwith on demand in writing from SECI or any Officer authorised by it in this behalf, any amount up to and not exceeding Rupees----- [Total Value] only, on behalf of M/s ______ [Insert name of the selected Successful Bidder]

This guarantee shall be valid and binding on this Bank up to and including...... and shall not be terminable by notice or any change in the constitution of the Bank or the term of contract or by any other reasons whatsoever and our liability hereunder shall not be impaired or discharged by any extension of time or variations or alternations made, given, or agreed with or without our knowledge or consent, by or between parties to the respective agreement.

Our liability under this Guarantee is restricted to Rs. _____ (Rs. _____ only).

Our Guarantee shall remain in force until..... SECI shall be entitled to invoke this Guarantee till

The Guarantor Bank hereby agrees and acknowledges that SECI shall have a right to invoke this BANK GUARANTEE in part or in full, as it may deem fit.

The Guarantor Bank hereby expressly agrees that it shall not require any proof in addition to the written demand by SECI, made in any format, raised at the above-mentioned address of the Guarantor Bank, in order to make the said payment to SECI.

The Guarantor Bank shall make payment hereunder on first demand without restriction or conditions and notwithstanding any objection by ------ [Insert name of the selected Successful Bidder] and/or any other person. The Guarantor Bank shall not require SECI to justify the invocation of this BANK GUARANTEE, nor shall the Guarantor Bank have any recourse against SECI in respect of any payment made hereunder

This BANK GUARANTEE shall be interpreted in accordance with the laws of India and the courts at Delhi shall have exclusive jurisdiction.

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The Guarantor Bank represents that this BANK GUARANTEE has been established in such form and with such content that it is fully enforceable in accordance with its terms as against the Guarantor Bank in the manner provided herein.

This BANK GUARANTEE shall not be affected in any manner by reason of merger, amalgamation, restructuring or any other change in the constitution of the Guarantor Bank.

This BANK GUARANTEE shall be a primary obligation of the Guarantor Bank and accordingly SECI shall not be obliged before enforcing this BANK GUARANTEE to take any action in any court or arbitral proceedings against the selected Successful Bidder , to make any claim against or any demand on the selected Successful Bidder or to give any notice to the selected Successful Bidder or to enforce any security held by SECI or to exercise, levy or enforce any distress, diligence or other process against the selected Successful Bidder

Signature _____ Name_____ Power of Attorney No._____

For _____[Insert Name of the Bank]___

Banker's Stamp and Full Address. Dated this ____ day of ____, 20__ Witness: 1. Signature Name and Address

2. Signature Name and Address

Notes:

1. The Stamp Paper should be in the name of the Executing Bank and of appropriate value.

2. The Performance Bank Guarantee shall be executed by any of the Bank from the List of Banks enclosed.

3. Bank Contract No & E Mail ID is to be provided.



Format-IV

FORMAT FOR EARNEST MONEY DEPOSIT

(To be on non-judicial stamp paper of appropriate value as per Stamp Act relevant to place of execution.)

Ref._____

Bank Guarantee No._____

Date:_____

In consideration of the -----[Insert name of the Bidder] (hereinafter referred to as 'Bidder') submitting the response to NIT inter alia for selection of the Project in response to the NIT No.______dated _____ issued by Solar Energy Corporation of India Limited (hereinafter referred to as SECI) and SECI considering such response to the NIT of[*insert the name of the Bidder*] as per the terms of the NIT, the ______ [*insert name & address of bank*] hereby agrees unequivocally, irrevocably and unconditionally to pay to SECI at [*Insert Name of the Place from the address of SECI*] forthwith on demand in writing from SECI or any Officer authorized by it in this behalf, any amount upto and not exceeding Rupees -----[*Insert amount*] only, on behalf of M/s. ______ [*Insert name of the Bidder*].

This guarantee shall be valid and binding on this Bank up to and including ______[insert date of validity in accordance with NIT] and shall not be terminable by notice or any change in the constitution of the Bank or the term of contract or by any other reasons whatsoever and our liability hereunder shall not be impaired or discharged by any extension of time or variations or alternations made, given, or agreed with or without our knowledge or consent, by or between parties to the respective agreement.

Our liability under this Guarantee is restricted to Rs. (Rs. only). Our Guarantee shall remain in force until [insert date of validity in accordance with NIT]. SECI shall be entitled to invoke this Guarantee till _____ [Insert date which is 30 days after the date in the preceding sentence].

The Guarantor Bank hereby agrees and acknowledges that the SECI shall have a right to invoke this BANK GUARANTEE in part or in full, as it may deem fit.

The Guarantor Bank hereby expressly agrees that it shall not require any proof in addition to the written demand by SECI, made in any format, raised at the above-mentioned address of the Guarantor Bank, in order to make the said payment to SECI.

The Guarantor Bank shall make payment hereunder on first demand without restriction or conditions and notwithstanding any objection by ------ [*Insert name of the Bidder*] and/or any other person. The Guarantor Bank shall not require SECI to justify the invocation of this

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BANK GUARANTEE, nor shall the Guarantor Bank have any recourse against SECI in respect of any payment made hereunder.

This BANK GUARANTEE shall be interpreted in accordance with the laws of India and the courts at Delhi shall have exclusive jurisdiction.

The Guarantor Bank represents that this BANK GUARANTEE has been established in such form and with such content that it is fully enforceable in accordance with its terms as against the Guarantor Bank in the manner provided herein.

This BANK GUARANTEE shall not be affected in any manner by reason of merger, amalgamation, restructuring or any other change in the constitution of the Guarantor Bank.

This BANK GUARANTEE shall be a primary obligation of the Guarantor Bank and accordingly SECI shall not be obliged before enforcing this BANK GUARANTEE to take any action in any court or arbitral proceedings against the Bidder, to make any claim against or any demand on the Bidder or to give any notice to the Bidder or to enforce any security held by SECI or to exercise, levy or enforce any distress, diligence or other process against the Bidder.

Notwithstanding anything contained hereinabove, our liability under this Guarantee is restricted to Rs. ______ (Rs. ______ only) and it shall remain in force until ______ [Date to be inserted on the basis of this NIT] with an additional claim period of thirty (30) days thereafter. We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only if SECI serves upon us a written claim or demand.

Signature _____

Name_____

Power of Attorney No._____

For

____[Insert Name of the Bank]___

Banker's Stamp and Full Address.

Dated this _____ day of _____, 20___

Bank Contract No & E Mail ID is to be provided.



Format-V

Subject: - Response to Tender Document No----- Dated------for Supply and Installation of Internet Connectivity Services at SECI Limited.

PART "A"					
S No	Particulars	Qty (Lump sum)	Unit Rate (Rs)	Total Cost (in figure)	Total cost (in word)
1	Total FOR delivery price/cost for the Supply components of "Internet Connectivity Services" including all Hardware's etc as per the Scope of Work under Section II inclusive of all applicable Taxes (CST/VAT), Duties (ED) or levy, if any	1			
		F	PART "B"		
2	Total Installation & Commissioning of "Internet Connectivity Services" as per the Scope of Work under Section II inclusive of all applicable Taxes (Service Tax etc), if any	1			
3	Total Cost towards supply & installation of Internet Connectivity Services (PART "A" + PART "B") inclusive of all Taxes & Duties				

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**Bidders can also quote for the total amount directly into Sr No 3 above for the Total cost of Supply of hardware Part + Installation and Commissioning of the system inclusive of all taxes

Important Note:

Tender for Internet Connectivity

- Bidder will be required to submit the bifurcation of entire Taxes applicable (CST/VAT), Duties (ED), Service Tax or levy if any, within 15 days of Notification of Award (NOA), so that accordingly Contract Agreement can be formulated & Sign off
- 2. Bidders are required to ascertain the correctness of amount related to all the applicable taxes/ duties/ levies as mentioned in the table above prior to 07 days from the date of Techno-Commercial Bid opening date as it will largely impact during the L1 Price assessment at the time of evaluation of price bid. Any price consideration with applicable CENVAT benefit projected during bid and indicated in SOR thereof will be deemed to be passed on to Owner
- 3. Total cost shall be quoted as a fixed amount in Indian Rupees only. Conditional proposal shall be summarily rejected.
- **4.** In the event of any discrepancy between the values entered in figures and in words, the values entered in words shall be considered.
- **5.** The values (both in figures and words) should be clear and there should be no overwriting. In case of the overwriting, SECI reserves the right to take decision accordingly.
- **6.** In the event of arithmetic calculation mistake, the individual price in words shall be considered for calculation.
- **7.** All figures are to be rounded off to the nearest Rupee only. Any figures given in paisa will be not considered.

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TECHNICAL BID

FORMAT & REQUIREMENTS

1. Tender Ref. No:

- 2. Name of Tenderer:
- 3. Complete office address of Tenderer
- 4. Contact details of authorized person of Tenderer who have signed the Tender.
 - a. Name.....
 - b. Designation.....
 - c. Phone (Office).....
 - d. Phone (Mobile).....
 - e. E mail.....
- 5. Due date & Time of submission of Bid:
- 6. Bid Processing Fee (DD number & bank detail)
- 7. EMD payment details (DD number & bank detail/BG Details)
- 8. Submission of technical confirmation to the requirement.

INTERNET CONNECTIVITY SERVICES :

S. Item Name		Particulars			
No.					
1	Type of connectivity	1:1 Dedicated wired Internet Leased fibre Line			
		Uncompressed and unshared. Last mile delivery on own			
		fibre.			
2	Capacity	Internet Lease Line: 50 Mbps (one connection)			
3	Non-shared on exclusive	1: 1 Uncompressed and unshared			
	basis				
4	Uptime	99.9%			
5	D/w guarantaa	00.9/			
5	B/w guarantee	99 %			
6	Public IP Pool	Minimum 8 IP (IPV-4) Address			
0					
7	Place of Supply & Installation	Solar Energy Corporation of India Limited			
		1st floor, D-3Wing A, Religare Building			
		District Centre, Saket, New Delhi – 110017			
8	Last Mile	Last mile connection on own Fibre			
0					

Tender for Internet Connectivity



Format VII

Format for Contractual Turnover for last 3 (three) financial years

(i.e. Current financial year up to date of submission of Tender & 3 preceding financial years)

S No	Financial Year	Contractual Amount Received	Remarks
1	2013-14		
2	2014-15		
3	2015-16		
4	Current Year Up to date of submission of the Tender		

In addition to the above, the Bidder has to submit the following documents / information:

- Copy of audited balance sheet(s) for last 3 Financial Years ending on 31st March 2016. In case, audited balance sheet for FY 2015-16 is unavailable, then provisional turnover figures duly certified by practising CA for FY 2015-16 may be submitted.
- ii) For current year the provisional turnover *(upto date of Tender submission),* duly certified by CA to be submitted.

Date:

Signature of Chartered Accountant with Seal

Seal and Signature of Tenderer

Witnesses:

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Format VIII

"NO DEVIATION" CONFIRMATION

To,

M/s SOLAR ENERGY COPRORATION OF INDIA LIMITED

SUB: TENDER NO:

Dear Sir,

We understand that any 'deviation / exception' in any form may result in rejection of Bid. We, therefore, certify that we have not taken any 'exception / deviation' anywhere in the Bid and we agree that if any 'deviation / exception' is mentioned or noticed, our Bid may be rejected.

Place: Date: [Signature of Authorized Signatory of Bidder] Name: Designation: Seal:

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<u>E-Banking Mandate Form</u> (To be issued on Bidder letter head)

1. Vendor/customer Name :

2. Vendor/customer Code:

3. Vendor /customer Address:

4. Vendor/customer e-mail id:

5. Particulars of bank account

a) Name of Bank

b) Name of branch

c) Branch code:

d) Address:

e) Telephone number:

f) Type of account (current/saving etc.)

g) Account Number:

h) RTGS IFSC code of the bank branch

i) NEFT IFSC code of the bank branch

j) 9 digit MICR code

I/We hereby authorize SECI Limited to release any amount due to me/us in the bank account as mentioned above. I/We hereby declare that the particulars given above are correct and complete. If the transaction is delayed or lost because of incomplete or incorrect information, we would not hold the SECI Limited responsible.

(Signature of vendor/customer)

BANK CERTIFICATE

We certify that ------ has an Account no. ----- with us and we confirm that the details given above are correct as per our records. Bank stamp

Date

(Signature of authorized officer of bank)

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Format-X

POWER OF ATTORNEY

(To be on non-judicial stamp paper of appropriate value as per Stamp Act relevant to place of execution.)

Power of Attorney to be provided by the Bidding Company in favour of its representative as evidence of authorized signatory's authority.

We hereby agree to ratify all acts, deeds and things done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall be binding on us and shall always be deemed to have been done by us.

All the terms used herein but not defined shall have the meaning ascribed to such terms under the NIT.

Signed by the within named

...... (Insert the name of the executant company)

through the hand of

Mr.duly authorized by the Board to issue such Power of Attorney

Dated this	day of
------------	--------

Accepted

.....

Tender for Internet Connectivity

Signature of Attorney

(Name, designation and address of the Attorney)

Attested

.....

(Signature of the executant)

(Name, designation and address of the executant)

.....

Signature and stamp of Notary of the place of execution

Common seal of has been affixed in my/our presence pursuant to Board of Director's Resolution dated.....

WITNESS

I.	
	(Signature)
	Name
	Designation

2.	
	(Signature)
	Name
	Designation

Notes:

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The mode of execution of the power of attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and the same should be under common seal of the executant affixed in accordance with the applicable procedure. Further, the person whose signatures are to be provided on the power of attorney shall be duly authorized by the executant(s) in this regard.

The person authorized under this Power of Attorney, in the case of the Bidding Company / Lead Member being a public company, or a private company which is a subsidiary of a public company, in terms of the Companies Act, 1956, with a paid up share capital of more than Rupees Five crores, should be the Managing Director / whole time director/manager appointed under section 269 of the Companies Act, 1956. In all other cases the person authorized should be a director duly authorized by a board resolution duly passed by the Company.

Also, wherever required, the executant(s) should submit for verification the extract of the chartered documents and documents such as a Board resolution / power of attorney, in favour of the person executing this power of attorney for delegation of power hereunder on behalf of the executant(s).

T	ender	for	Internet	Conne	ctivitv



List of Banks

1. SCHEDULED COMMERCIAL BANKS	2. OTHER PUBLIC SECTOR BANKS	
SBI AND ASSOCIATES	1. IDBI Bank Ltd.	
1. State Bank of India	3. FOREIGN BANKS	
2. State Bank of Bikaner & Jaipur	1. Bank of America NA	
3. State Bank of Hyderabad	2. Bank of Tokyo Mitsubishi UFJ Ltd.	
4. State Bank of Indore	3. BNP Paribas	
5. State Bank of Mysore	4. Calyon Bank	
6. State Bank of Patiala	5. Citi Bank N.A.	
7. State Bank of Travancore	6. Deutsche Bank A.G	
NATIONALISED BANKS	7. The HongKong and Shanghai Banking Corpn. Ltd.	
1. Allahabad Bank	8. Standard Chartered Bank	
2. Andhra Bank	9. Societe Generale	
3. Bank of India	10. Barclays Bank	
4. Bank of Maharashtra	11. Royal Bank of Scotland	
5. Canara Bank	12. Bank of Nova Scotia	
6. Central Bank of India	13. Development Bank of Singapore (DBS, Bank Ltd.)	
7. Corporation Bank	14. Credit Agricole Corporate and Investment Bank	
8. Dena Bank	4. SCHEDULED PRIVATE BANKS	
9. Indian Bank	1. Federal Bank Ltd.	
10. Indian Overseas Bank	2. ING Vysya Bank Ltd.	
11. Oriental Bank of Commerce	3. Axis Bank Ltd.	
12. Punjab National Bank	4. ICICI Bank Ltd.	
13. Punjab & Sind Bank	5. HDFC Bank Ltd.	
14. Syndicate Bank	6. Yes Bank Ltd.	

Tender for Internet Connectivity



15. Union Bank of India	7. Kotak Mahindra Bank	सुय सदव <u>्डाम FUR</u> TV
16. United Bank of India	8. IndusInd Bank Ltd	
17. UCO Bank	9. Karur Vysya Bank	
18. Vijaya Bank		
19. Bank of Baroda		